



City of Summit Police Department

Steven Zagorski, Chief of Police



Phone Scam Quick Reference Guide

★ Remember! - The Phone Call May Be a Scam If... ★

- The caller's voice sounds disguised, very soft, distant and far away
- The caller introduces himself / herself as a government official, but refuses to provide a badge number or the name of a supervisor
- The caller tells you that a family member is in trouble and that they need money from you to help them
- You are asked to send money by electronic transfer, directly from your bank account, or by adding money to a pre-paid credit card or gift cards
- You are told that you owe money to the government, and are told to send money via wireless transfer

★ Remember! - The Government will always notify you via certified mail

- An automated message tells you that there is a problem with your credit card or bank account and asks you to provide your personal information
- The caller offers you a "deal" for a product or service at an "incredible price" and then applies pressure to buy it after you refuse
- The caller or an automated message tells you that you have won a vacation, foreign lottery or a prize and then asks you to give your personal information to claim it

What to Do If You Receive a Scam Phone Call.....

- Do not provide ANY personal information to the caller
- Hang up the phone
- If you are concerned about a family member, contact them directly
- Notify the Police Department